Some may suggest that William Shakespeare’s signature, or a copy of “Amazing Spider-Man #1” are some of the most rare objects in the world, but from those we talk with it seems that a solid MariaDB/MySQL DBA when you need one holds this title. Our MariaDB Remote DBA offering aims to change that.

How does it work?
The MariaDB Remote DBA service provides you with MariaDB experts who manage and maintain your databases. If you don’t have a full time DBA on staff or if your DBA is overloaded then the MariaDB Remote DBA Service is for you.

Experts at your service
Our DBAs are MariaDB database experts who manage your system remotely with the help of monitors, advisors and alerts. Your system can be installed anywhere and as long as there is remote access to it, we can take care of it.

A yearly Remote DBA pack includes
- Monitoring and Backup tools
- Integration with our 24x7 support
- Initial setup, tuning of monitoring servers
- Initial health check to ensure best practices and minimise downtime
- Backup install and verification
- Continuous 24x7 monitoring
- Regular health checks
- Proactive tuning and maintenance
- Consistency, latency and state checks for replicated environments
- Support response to monitoring alerts and other issues
- 30 min SLA for severe (S1) issues

Additional hours can be acquired for tasks such as: Upgrades, Migrations, Security, High Availability, Schema Management and Query Tuning.

Contact Us
For more information, please contact us at info@mariadb.com or visit mariadb.com.